

Useful information

For information and customer support, please contact our Customer Care Centre on +39 02 24 790 790

Between 9am and 6pm (select Option 1, Trader) and then use the following menu:

- To become a new client, press 1
- For help on CRI connection or to receive a password, press 2
- For used-vehicle documentation or collection authorisation, press 3
- For information on transfer of ownership and relevant paperwork, press 4
- For information on invoices, press 5
- For information on transport, press 6
- For other requests or to talk to an operator, press 7

Alternatively, send us an e-mail

- inspection@leaseplan.it for information about damages of vehicles and technical details
- logistica@leaseplan.it for information about pick up and authorizations
- amministrazioneusato@leaseplan.it for information about invoicing, checks on payment of vehicles and refunds
- traders@leaseplan.it for information about bid processes, CRI password and assignation of vehicles
- agency@leaseplan.it for information about de-registrations and shipment of documents
- service@leaseplan.it for information about maintenance invoices

Our online auctions

Event	Days and opening time
Open Auction	Every day, from 9.00 a.m. to 3.00 p.m.
Sealed Auction Unseen	From Monday to Friday, from 4.00 p.m. to 9.00 a.m. of the following day
Total Loss	From Monday to Friday, from 4.00 p.m. to 9.00 a.m. of the following day
Fixed Price List	Every day from 11.00 a.m. to 16.00 p.m.



Logistics Compounds

LENTATE – MILANO

Address: Strada Nazionale dei Giovi, 290 km. 150.3
20030 LENTATE SUL SEVESO (MI)

Contacts

Mr. Aldo Alecci

tel. 0376/678485

Mr. Sergio Landi

Phone: 0376/678484

e-mail: spedizioni.car@eliambrosetti.it

Opening Time

From Monday to Friday: 08.00 – 12.00 / 13.00 - 16.30

APRILIA – LATINA

Address: Via delle Valli, 18
04011 APRILIA (LT)

Contacts

Ms Annarita Sforza

Phone: 06/92011842

Mob. 348/7211516

e-mail: annarita.sforza@escargo.it

Opening Time

From Monday to Thursday: 08.30 – 12.30 / 13.30 -17.30

Friday: 08.30 – 12.30 / 13.30 – 17.00

Current account details for payments vehicles and services (de-registration, transport, etc.)

LeasePlan Italia S.p.A.

BANK CASSA DI RISPARMIO PARMA E PIACENZA,

Ag. 5 Viale Europa, 126 – 00144 ROME (IT)

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